



Our Ref: RB/RR/Developer Services- NARS 6834



27th May 2016

Direct Line: 0333 000 0060
Email: Richard.robson@southeastwater.co.uk

Andrew Copley
Chaney's Chartered Surveyors
Chiltern Court
Chiltern Chambers
37 St Peters Avenue
Reading
RG4 7DH

Dear Mr A Copley,

**NARS 6834; 348 Internal Meters – 373-422 Winterthur Way,
Basingstoke, Hampshire, RG21 7UB**

Please find below a quotation for the provision of 348no. internal meters for the new services to the above site.

As you have requested internal meters the Company requires a plan showing the area proposed for the internal meters along with the provisions for access. These are assessed on a case by case basis and we will forward those details on to the relevant party as soon as we receive them. Please note the meters need to be in a communal area and South East Water require 24 hour access and will not hold any keys or pass codes.

Please find below the cost of the works for the fitting of 348no. internal water meters to the above address.

Alter existing 22mm copper pipework to remove and replace private meters. Supply and fit Elster V200 polymer meters with RF units. Confirm supply feed to each flats for each meter.	£ 59,358.36
VAT 20%	£ 11,871.67
TOTAL	£ 71,230.03

Price valid for three months from date of quotation
Terms for Payment: Net Cash with Order.

Rocfort Road
Snodland
Kent ME6 5AH

TELEPHONE
0333 000 0060
EMAIL
water@southeastwater.co.uk

EMERGENCY LINE
0333 0000 365
WEBSITE
www.southeastwater.co.uk

South East Water Ltd
Registered in England No. 2679874
Registered Office: Rocfort Road, Snodland,
Kent ME6 5AH

South East Water is an Investor in People

The Water Supply (Water Fittings) Regulations 1999

IMPORTANT NOTE: Please refer to our notification information enclosed which is based on requirements as laid out in The Water Supply (Water Fittings) Regulations 1999 (The Regulations) whereby you are legally obliged to notify the Company of new plumbing installations 10 working days prior to the commencement of the work. **Please ensure you complete and return the Notification form, South East Water are unable to progress your application without it.**

Internal plumbing must comply with The Regulations before the meter is connected and water is allowed to flow. **South East Water may inspect your plumbing installation and withhold the supply of water should contraventions be found.**

The Water Regulations Department recommend the use of a WIAPS approved plumber who has proven his/her knowledge of The Regulations. South East Water also offer an advisory service whereby we could review installation plans to eliminate potential problems, price on application.

SAFETY

The new service will contain non-conductive materials and consequently must not be used for electricity earthing purposes.

Although not approved by the Company, it has sometimes in the past been the practise on existing properties for the electrical system to be earthed to the water pipe. I mention this as a matter of courtesy and suggest that you contact your electrical contractor or the Electricity Board for advice.

CONNECTION

The Company's standard domestic service pipe is 25mm diameter. However, in order to ensure an adequate flow for your domestic needs the connection and service pipe have been designed with a flow capacity of 1m³/hour.

Any standpipe used in connection with building must be fitted with a double check valve.

Water for building purposes is now charged through a metered supply and in order for the connection to be utilised for this purpose, it will be necessary for the Company to be in receipt of the connection charge and completed meter application form. Alternatively, a quotation can be provided for a temporary building supply which will be disconnected on completion of the building works.

Part of the service laying work is open to competition subject to the work being carried out by a contractor accredited with Lloyds Register and approved as a South East Water Self Lay Organisation. Should you nominate a contractor who is not yet approved, registration can be arranged without delay. The details and procedures of South East Waters Self Lay Policy can be found on our website at www.southeastwater.co.uk within the Products and Services section. Should you decide to proceed with the self lay option, as part of our agreed quality control procedures a quotation for the supervision, connection to the main and commissioning of the new service can be provided upon request.

It is the Company's intention to ensure that all work undertaken is completed to the reasonable satisfaction of the customer. Where there is any aspect of the work or charges which is not satisfactory, once the work has been completed please forward your concerns in writing to the Company to enable a full review to take place. In the event that this review does not address your

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concerns satisfactorily, you will be able to refer the matter to the Director General of Water Services who has powers under the Water Industry Act 1991 to determine a solution to the matter.

Please note that once payment has been received should it be necessary for you to cancel the proposed work an administration fee of £54.00 plus costs incurred will be payable.

The inspection and subsequent service laying work must proceed within three months of receipt of payment. If the work is not requested within the three month period your payment will be refunded, minus an administration charge as detailed above. Should this be the case and the work is required at a later date, it will be necessary for you to reapply in writing to enable an updated quotation to be provided.

To enable our billing records to be updated please confirm the full postal address of the property including the post code together with the name of owner/occupier if known. If this information is not supplied the new account will be set up and billed to yourselves.

Would you please complete and return the enclosed form with your remittance. Should you require any further information, please contact me again.

Yours sincerely,



Richard Robson
Service Estimator

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